

Method and System for Providing Texts for Voice Requests

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Abstract

10 Methods and systems for providing texts for voice requests
are disclosed. According to one embodiment, an audio signal is
received from a caller. The audio signal is speech-recognized to
produce a spoken text that contains one or more key words
referring to a piece of information interesting to the caller. The key
15 words are processed with a local search data set to formulate an
identifier linking to the information that may be locally or remotely
obtainable. As a result, a caller is relieved from an otherwise strict
requirement that the caller has to speak every single word of an
20 identifier of a piece of information.

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